To Our Valued Patients and Families,

We hope this letter finds you and your family well during these unprecedented times. We want you to know that the Division of Gastroenterology at St. Louis Children’s Hospital is working hard to ensure you can return to our clinics safely. Your health, and the health of your family, remains our top priority. We wanted to make you aware of the many important precautions we are taking to ensure your safety:

- Screening all staff and patients before they enter the building
- Requiring face masks or coverings to enter our facilities
- Cleaning waiting rooms more frequently
- Continuing to thoroughly disinfect exam rooms between each patient visit
- Extended office hours allowing for more time between visits to promote social distancing
- Reformatting waiting rooms to enable social distancing
- Removal of toys, books, and magazines from our waiting rooms to decrease the risk of transmission

We will keep you updated as our services resume. If you had a procedure postponed due to the COVID-19 pandemic, we will contact you soon to reschedule. Please do not hesitate to call our office if you have any questions, concerns, or would like to schedule an in-person appointment or virtual visit.

Over the past several weeks, you did your part by staying home. You put safety first for you and your family, for your neighbors and for our community. With messages and donations, you rallied to show support for first responders and health care employees on the front lines of the pandemic. It’s our turn to share our sincere appreciation and gratitude.

Thank you for allowing us to be a part of your healthcare journey. We promise to continue putting your child’s and your family’s health first as we begin to resume more healthcare services. The physicians, nurses, and staff in the Division of Gastroenterology at St. Louis Children’s Hospital will continue to be here and care for you, the way you have cared for us.

Sincerely,

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