



Managing Quarantined E-mails

This is the notification you will receive when a message is quarantined. The message will be listed in the End User Digest. Click on the message and it will take you to the following screen.

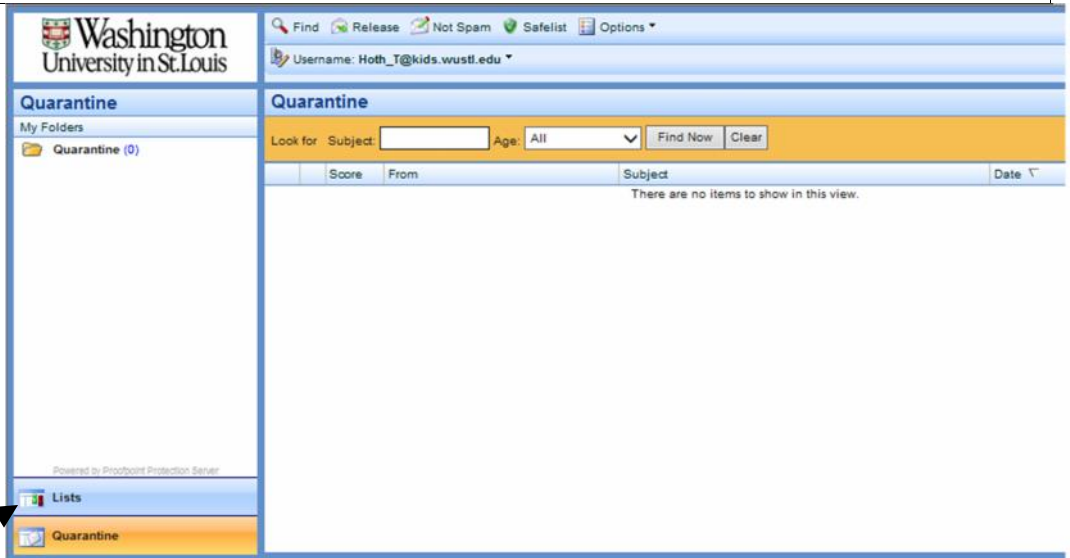


This is the look of the initial screen for quarantined messages.

From this screen you can either

- Release the message to your inbox
- Mark it as Not Spam
- Add it to the Safelist

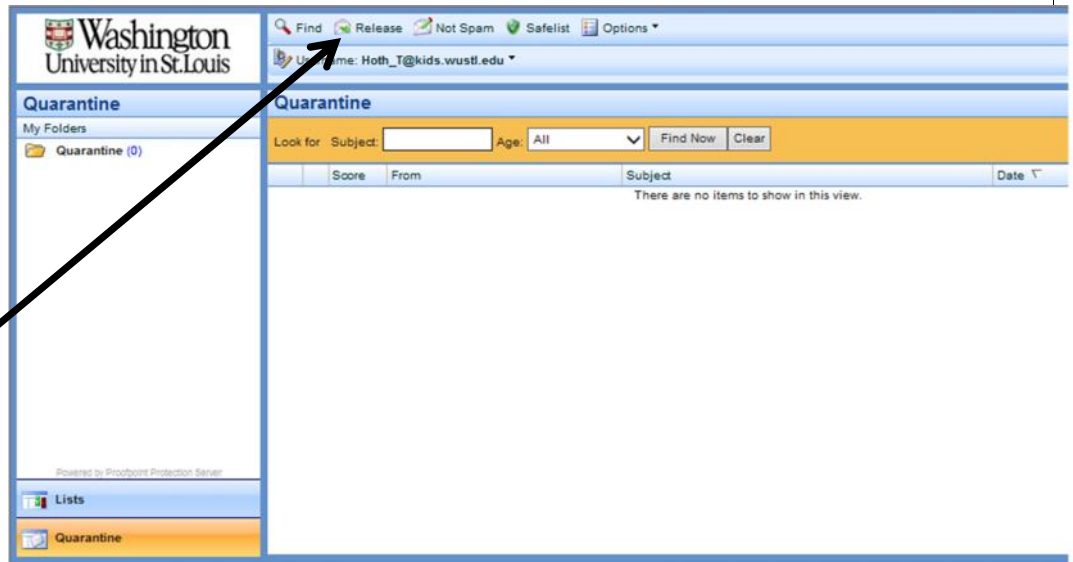
As you build your lists they will display on this tab.



Search for messages using this box. Search by subject or age of message. If this box is not displayed click on the Find icon at the top of the page.

Release – will release the message to your inbox.

Messages in Quarantine will be deleted after 14 days.



If you want the messages coming from the sender to bypass the filter and deliver to your inbox highlight the message and click on Not Spam.

