Remote Desktop: Windows

- Remote Desktop Connection allows you to access a particular computer, including its data and installed software. To use Remote Desktop from off-campus (on a non-WashU network), you must first connect using VPN.
- You will need to be granted access to use VPN, and granted access to log into a computer other than your own using Remote Desktop Connection.
- Your machine must also be configured to allow Remote Desktop Connections.
- Remote Desktop Connection is built into Windows, and does not require you to install anything.

Accessing Your Computer Using Remote Desktop Connection

*These instructions are for machines migrated into Shared IT Services.*

**Before you begin:** You will need the computer name that you want to connect to in order to complete these steps. If you need help locating this information, please email ITHelp@wustl.edu.

1. If you are not on WUSM-secure or another secure WashU network, you will need to connect through VPN before using Remote Desktop Connection (RDC). **Ensure your VPN is connected.**
2. **Open Remote Desktop Connection** (Windows 10: Start > All Apps > Windows Accessories > Remote Desktop Connection or Windows 7: Start > All Programs > Accessories > Remote Desktop Connection)
3. **Enter the name of your computer** (labeled on your device), followed by accounts.ad.wustl.edu.
   (Example: 7777-WD-01111.accounts.ad.wustl.edu)
4. Enter your remoted device login credentials when prompted. Your username will be preceded by ACCOUNTS\ (Example: ACCOUNTS\yourWUSTLkey and your WUSTL key password.) When connecting from a personally-owned device, RDC may have inserted the username from your computer (not your WUSTL key id). In that case, click Use another account.
5. Click OK.